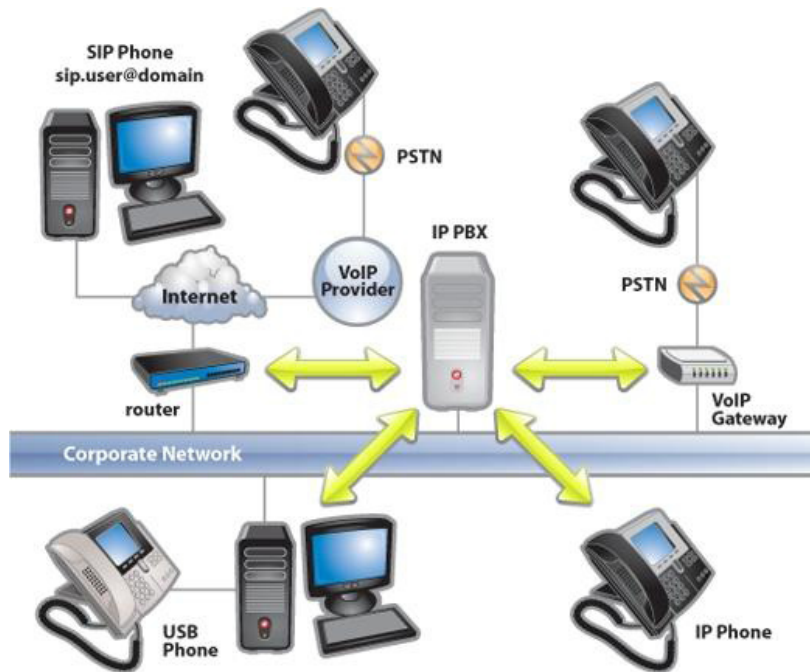# Centium SoftSwitch Phone System for Windows v5

Break free – with a software based IP PBX with Industry Standards Break free from proprietary phone systems and move up to an open standard IP PBX that increases productivity of employees and IT staff and costs much less. Evolve your communications by enabling employee mobility: Calls can be made and answered seamlessly from outside the office and voice mail and faxes received via email. Globalize your business by connecting branch offices and re-directing local customer service numbers via the Internet to your phone system at negligible cost.

SIP Phone
sip.user@domain

PSTN

IP PBX

VoIP Provider

Internet

PSTN

router

VoIP Gateway

Corporate Network

USB Phone

IP Phone

How it works ?

Centium SoftSwitch Phone System runs on Industry Standard machine and connects any SIP soft or hardware phone as extensions.

External lines are connected using VOIP Gateways (keep your PSTN lines) or using a VOIP provider.

An open, vendor independent system that grows and changes with your business and improves your bottom line

Centium SoftSwitch Phone System is an award-winning IP PBX that completely replaces your proprietary PBX, supports standard SIP soft/hard phones from any vendor, VOIP service providers and traditional PSTN phone lines. Add extensions or lines by adding standard SIP telephony equipment and save on consultants' fees because of Centium SoftSwitch's easy to use web-based administration.

Overcome the limitations of outmoded hardware-based PBX systems, reduce costs significantly and add advanced communications features that will make your employees more productive and your company more efficient and competitive.

CENTIUM
SOFTSWITCH

8 reasons to switch to a SIP based Centium SoftSwitch:

- Increase Mobility – allow tele-working and improve productivity

- Eliminate costly telephone tag using the inbuilt presence feature

- Easier installation, management, Adds & Moves saves IT staff time

- Increase employees' productivity with CRM & ERP integration

- Deliver voice mail directly to users e-mail inbox

- Significant cost savings by using the VOIP provider of your choice

- Eliminate costly telephone wiring

- Pick & choose SIP equipment from any popular vendor

Centium SoftSwitch Phone System

Centium SoftSwitch VOIP Client eases call management and boosts mobility - NEW

Centium SoftSwitch Phone System includes a compact VOIP Client which makes using the phone system a breeze. It can be used in combination with a headset, as a fully functioning SIP software phone, or in combination with a SIP hardware phone.

Users have the flexibility to use Centium SoftSwitch
VOIP Client both in or outside the office, enhancing their mobility.
Calls can be placed, received or transferred directly from the
users' Windows desk top. Call forwarding, Follow me, No
answer and other options can be set with a few
mouse-clicks.

In addition, the Centium SoftSwitch
VOIP Client displays a complete call history,
including missed and placed calls,
and allows users to easily place a call
without having to dial the number again.

Set Presence and eliminate phone tag

Users can see the extension status of other users at a glance from the Centium SoftSwitch VOIP client, avoiding expensive phone tag. A report from Sage Research shows that too many hours are wasted each week by employees forced to play phone tag. With Centium SoftSwitch, users can quickly view other users' status, set their own call status and avoid unnecessary calls or transfers.

Launch calls directly from Microsoft Outlook - NEW

Calls can be launched directly from Microsoft Outlook (or any TAPI or Web enabled application) and call history can automatically be logged in the Microsoft Journal avoiding cumbersome input of calls.

Mini VPN makes connecting remote users & offices a breeze - NEW

Centium SoftSwitch Phone System allows seamless connection of remote users and branch offices without firewall reconfiguration. All voice traffic is tunneled securely via the in-built VPN over a configurable network port, making integration of remote branch offices and remote employees easier than ever.

Seamless support of popular VOIP Gateways and SIP Phones

Centium SoftSwitch Phone System seamlessly supports VOIP Gateways & SIP Phones from leading SIP manufacturers such as Grandstream, Patton, Cisco, Linksys and others. Patton gateways can be automatically configured from within Centium SoftSwitch Phone System.

Manage your phone system from anywhere on the network via a web browser. Centium SoftSwitch VOIP Client allows easy call management with a few mouse clicks.
Unified communications: Receive your voice mail & fax messages in your e-mail inbox. Automatically provision SIP hardware phones: Easy setup of new extensions

Integrated Fax server: Receive faxes as PDF attachments - NEW

Centium SoftSwitch Phone System can receive faxes via the T38 protocol, convert them to PDF files and forward them by e-mail. Furthermore, you can configure any line or any DID to go to a different e-mail address. All leading gateways support the T38 protocol, so you can setup a boardless fax server using Centium SoftSwitch and a VOIP Gateway – time has come to chuck that old fax server software and fax hardware!

Works with leading VOIP providers – includes G729 codecs - NEW

Centium SoftSwitch Phone System has been certified for use with leading VOIP providers such as Nexvortex, Broadvox and Inphonex. The Small Business, Pro and Enterprise editions of Centium SoftSwitch Phone system include the G729 codec allowing you to save bandwidth.

Centium SoftSwitch Features

Extensive, enterprise level, feature set

Now you can meet the most difficult of communication challenges with enterprise level features - and at a purchase cost dramatically lower than a traditional PBX:

- Call recording – Easily record calls for monitoring purposes - NEW

- Phone provisioning – Set-up new extensions automatically - NEW

- Reduce inter office communication costs using the Centium SoftSwitch to Centium SoftSwitch bridge - NEW

- Easy phone system management via Web-based configuration

- Unified messaging - allow users to receive voice mail via e-mail. This works with any SMTP mail server

- Unlimited Auto Attendant menus (e.g. 1 for sales, 2 for support etc.)

- Support for standard SIP phones, eliminating expensive proprietary system phones

- Call Queuing - Queue calls for answering by a group of agents

- Connect to Enterprise CRM & ERP applications - NEW

- Use any WAV file for professional music when on hold

- Call Park - NEW

- Call Pickup

- Supports Message Waiting Indicator on SIP phones

- Supports Exchange 2007 Unified Messaging Server

- Works with SIP trunking VOIP providers - NEW

CENTIUM SOFTSWITCH™

CENTIUM SOFTWARE SDN. BHD.™

MSC MALAYSIA Status Company

Asterisk CERTIFIED™

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